

**Minutes of the Norwich Airport Consultative Committee  
held on Wednesday 24<sup>th</sup> July @ 1400hrs  
Hellesdon Parish Council Office**

<b>1) Present:</b>	S Gurney	Norfolk County Council (Chairman)
	P Langley	Norwich Airport Ltd
	D Edwards	Norwich Airport Ltd (Secretary)
	J Dewing	Saxonair Charter Ltd
	P Daly	Spixworth PC
	R Fisher	Frettenham PC
	J Anderson	Drayton PC
	K Clarke	Horsford PC
	M Booth	Broadland District Council & Sprowston TC
	J Latchford	Taverham PC

**Apologies:**

R Pace	Norwich Airport Ltd
G Hegarty	Horsham & Newton St Faith PC
B Leggett	Old Catton PC
L Rogers	Hainford PC
D Holmes	KLMUK Engineering
A Tipple	Broadland District Council

**2) Minutes of the previous meeting held 24<sup>th</sup> April 2024 and any matters arising:**

The minutes of the previous meeting held on the 24<sup>th</sup> April were agreed by those present at the meeting and duly signed by the Chairman as a true and accurate record of that meeting.

Matters Arising:

Visit to SaxonAir - It was agreed that the next ACC meeting will be held at Saxonair and this will include an opportunity to view the electric aircraft

Yellow pedal Way modified plans which detail a revised route and lighting – PL confirms this will be reviewed through the usual airport safeguarding process.

**3) Managing Director's Report**

Passenger numbers have recovered to the post covid basis of circa 351,000 which is circa 70% of pre-pandemic passengers. Whilst holiday passengers are broadly in line with expectation, the Amsterdam service is recovering at a slower pace than expected and domestic passengers are below expectation due to the Exeter service not resuming. There has also been a significant

reduction in offshore passengers for a variety of reasons. The passenger numbers are expected to increase to over 450,000 in the coming year but it maybe the following year (FY26) before passenger numbers recover back to 2019 levels.

We celebrated a major milestone with the start of operations from the airport by Ryanair in April. It sees Norwich become Ryanair's 22nd UK airport with the start of three exciting new summer sunshine routes with twice weekly flights (Mon/Fri) to Alicante, Faro & Malta, 12 flights per week to/from Norwich, 60,000 passengers in Summer 2024 and over 60 new local jobs. In addition to offering new routes and more choice for customers, Ryanair's new Norwich operation will drive valuable inbound tourism for the region and will create more than 60 local jobs and support important regional growth.

Norwich Airport's summer schedule is now in full swing. Hot on the heels of the launch of the Ryanair flights. The airport has welcomed an influx of passengers as the rest of its sunshine schedule commenced in May. TUI launched eight summer destinations from Norwich to Cyprus, Corfu, Crete, Rhodes, Ibiza, Majorca, Menorca and Turkey along with their year-round service to Tenerife. Meanwhile Blue Islands started its twice-weekly summer flights to Jersey on 11<sup>th</sup> May. Travellers can also enjoy year-round flights from Norwich to Aberdeen with Loganair, and KLM has up to four flights a day to Amsterdam, with over 145 onward destinations. In total there are 17 destinations in 10 countries being offered from Norwich Airport in 2024/25.

Ryanair has announced a new winter service from Norwich Airport to Alicante in Spain, these flights will continue to operate twice weekly (Mon/Sat) over the winter months. This means flights to Alicante are bookable now via [ryanair.com](https://www.ryanair.com) until the end of March 2025. This is another huge vote of confidence in Norwich Airport by Ryanair, coming so soon after the launch of their first ever flights from Norwich.

The financial performance continued to recover to pre-covid levels of performance.

The Net Zero work continues as the Airport works towards Airport Carbon Accreditation Level 2 status. The application has been submitted and we are awaiting the result. Work continues on the Airport's Surface Access Strategy (ASAS) and is close to being finalised before being submitted to the Local Planning Authorities for endorsement.

There has been a step change this year with the launch of Ryanair routes from Norwich for the first time and we hope that there will be further growth next summer. The Net Zero pathway is accelerating, and the airport is working to both a financially and environmentally sustainable future.

NAL

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JA – Seen comments regarding basic facilities for Ryanair passengers – PL advises that we refurbished a unit to use for Ryanair passengers, due to turnaround times being short, Ryanair passengers are pre-boarded and taken to this facility. Majority of passengers are happy, but we accept it is a different process to passengers that have used Norwich previously. SG notes that more could be provided for those travelers who require assistance regarding seating. PL confirmed passengers can pre-book PRM Assistance which alleviates issues; however, PL will review seating within the holding area for those with reduced mobility that don't deem it necessary to pre-book assistance.

**ACTION: PL to review dedicated seating area within the Ryanair Pre-board facility.**

#### 4) Operations and ATS Report

Ryanair operations commenced on 01 April.

TUI summer season commenced on 01 May.

CAA conducted annual ANSP Audit in May.

AOA Safety Week held in May.

Held extraordinary RAG meeting with local authorities to discuss potential Just Stop Oil protests.

IT outage whilst didn't affect airport systems, the operating systems of third parties (partner airlines/operators) failed, the airport went into manual mode for check-in, baggage etc. We did have some flight delays but no cancellations, everything was back to normal over the weekend.

Mandatory Occurrence reports filed:

Date	Category	Details
13/04/2024	PAN – Chip Warning	On Norwich Radar, HLE85A transmitted a PAN call with an engine chip warning. HLE85A was transferred to Norwich Tower and subsequently landed safely.
16/04/2024	Near Miss – Wildlife	HLE85A cut across the grass on departure causing two birds to lift as the aircraft approached.
24/04/2024	Airspace Infringement	An aircraft was seen to enter Norwich CAS without ATC clearance. No traffic was affected.
10/05/2024	Bird Strike	KLM pilot reported observing bird remains on the runway while taxiing. No aircraft reported incident or damage.
24/05/2024	Bird Strike	During a routine runway inspection, carcass of a Skylark was recovered. Aircraft involved not identified.
28/05/2024	Bird Strike	During a routine runway inspection, Skylark carcass was recovered. Damage to the body consistent with a collision. Aircraft involved not identified.
01/06/2024	Bird Strike	Aircraft had a bird strike on landing RW27. A Gull had hit centre of windscreen.
04/06/2024	Bird Strike	Aircraft reported a bird strike on departure. The aircraft continued to destination with no issues reported.
21/06/2024	Aircraft Accident	A light aircraft in transit landed in a field due to engine failure. ATC alerted local emergency services, who attended the scene.

24/06/2024	FOD	During a routine runway inspection, a piece of FOD was found. The FOD appeared to be an old cartridge.
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Phil Langley  
Operations Director  
July 2024

**5) Offshore Helicopter Activity**

Offshore activity remains lower than last year for a variety of reasons, and we expect levels to be maintained at current levels this year. JD confirms an increase in Offshore Activity and General Aviation at SaxonAir over the last couple of months.

**6) AOB**

Solar Farm Development – planning with BDC on 14 August – KC advised locals concerned with the proximity to Norwich Airport. PL confirms that the planning document has been reviewed and revised and as this now satisfies the requirements of glint/glare requirements, the airports objection has now been withdrawn.

**7) Date of next meeting**

22 Oct 2024 (SaxonAir to include a visit to view the Electric Aircraft)